APPLICATION FOR TELEPHONE SERVICE

LIPAN TELEPHONE COMPANY, INC. 109 N. KickQ00 St. P. O. BOX 187LIPAN, TEXAS 76462 Main Number 254-646-2211 Fax Number 254-646-3510

Applicant Name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Date:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

911 Address:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ County:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

City:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_State:\_\_\_\_\_\_\_\_Zip:\_\_\_\_\_\_\_\_\_\_\_\_\_ Billing Address:

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Nearest relative not living with you:

Name: Address: Phone:

Type of Service Requested \_\_\_\_\_Residential \_\_\_\_Business

Applicant Employer: Address: Phone:

Spouse Employer: Address: Phone:



Previous Number Previous Telephone Company Name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Previous Business Office Phone Number:\_\_\_\_\_\_\_\_\_\_\_\_\_\_Address:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

In making this application, the undersigned agrees to the rules and regulations of Lipan Telephone Company as set forth in the exchange tariff, and to any general changes in rules or rates for the service furnished under this application. This application becomes a contract when accepted the Telephone Company.

The applicant has been informed of lowest-priced alternative plans available has been provided with printed information on customer rights. 

If applicant's credit rating is found to be not satisfactory, a cash deposit or letter of guarantee will be required.

Cash Deposit Required: $\_\_\_\_\_\_\_\_\_\_ Applicant's Signature:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_



Lipan Telephone Company

Local Exchange Service Rates

Lipan Residential Access $18.00

Lipan Business Access $18.50

Bluff Dale Residential Access $18.00 Bluff Dale Business Access $18.50

Re-Occurring Charge — Other

|  |  |
| --- | --- |
| 9-1-1 fee | $ .56 |
| Access Recovery Charge | $ 2.50 |
| Fed subscriber line chgService Charges | $ 6.50 |
| Primary Service Order | $13.00 |
| Secondary Service Order | $ 5.00 |
| Line Connect Charge | $15.75 |

* Lifeline Service Rates \*

Lipan Exchange $11.25

Bluff Dale Exchange $11.25

* These are special reduced rates available to qualifying customers. If you have a limited income and some type of physical handicap or participate in certain government programs, you could qualify for the reduced lifeline rate.

Specify which Long Distance Carrier for INTERLATA you choose\_\_\_\_\_\_\_\_\_

Specify which Long Distance Carrier for INTRALATA you choose\_\_\_\_\_\_\_

IT IS YOUR RESPONSIBILITY TO

CONTACT THE CARRIER AND NOTIFY THEM OF YOUR CHOICE.

Directory Information

I want my number to be non-pub @ $1.15 per month.

Please print exactly how you want your name to appear in the Directory

Print your address exactly as you want it to appear in the directory. Leave blank if you do not want your address published.

If you require any additional listing please print exactly as you would have them appear in the directory, at $.30 each for Residential and $.50 each for Business.

# DSL Services

|  |  |
| --- | --- |
| \*DSL | Up To 3MB down & IMB up....$ 40.95 Up To 5MB down & IMB up....$ 60.95 Up To 8MB down & IMB up. ...$ 74.95Up To IOMB down & IMB up...$ 99.95 |
| Inst. Fee | $40.00 |

\*Requires a 1 year commitment

\*Where Available \* A landline phone is required for DSL Service.

INDIVIDUAL SERVICES

* Call Waiting $2.50
* Calling Number Delivery $4.95
* Calling Name Delivery $4.95
* Annonymous Call Rejection $1.00
* Calling Number Delivery

& Annonymous Call Rejection $5.45

* Calling Name Delivery

& Anonymous Call Rejection $5.45

* Calling Number Delivery $6.50

& Calling Name Delivery

* Calling Number, Calling Name, Delivery, and Anonymous Call Rejection $7.00
* Distinctive Ring $2.00
* Selective Call Rejection $2.00
* Selective Call Acceptance $2.00
* Call Forwarding Selective $2.00
* Call Forwarding Busy Line $1.50
* Call Forwarding No Answer $1.50
* Call Forwarding All Variable $2.50
* Customer Originated Trace $10.00
* Auto Redial (AC) $2.00
* Call Return (AR) $2.00
* Speed Dial 8 $4.00
* Toll Restriction $5.00
* 3 Way Calling $2.50
* Voice Mailbox Service

 Res. $5.50 Bus. $7.50

PACKAGES SERVICES

* CC3 $4.50

Call Waiting & Call Forwarding\*

* CC4 $7.50

Call Waiting, Call Forwarding\*

& Speed Dial 8

* CC5 $9.50

Call Waiting, Call Forwarding\*

& Speed Dial 30

* CC6 $4.50

Call Waiting & 3 Way

* CC7 $7.00

Call Waiting, Call Forwarding\*

& 3 Way

* CC10 $5.45

Calling Number Delivery

& Anonymous Call Rejection

* CC11 $5.45

Calling Name Delivery

& Anonymous Call Rejection

* CC12 $6.50

Calling Number Delivery

& Calling Name Delivery

* CC13 $7.00

Calling Number Delivery,

Calling Name Delivery,

& Anonymous Call Rejection

* Lease Phone (Primary) $1.00
* Lease Phone (Secondary) $2.00

**The Following Are Offered At No Charge**

* 900 Restriction
* International Restriction
* Block Third Number Calls
* Block Collect Calls

\*Call Forwarding All Variable

If you would like password protection on your account, please provide a password of your choosing

Please fill in a response to two questions listed below. Your response will help us identify you in case you lose or forget your password and need to establish a new one.

1. What is the name of the elementary school you attended?



1. What is the date of your wedding anniversary?



1. What is the name of your first pet?



1. What is the name of the hospital in which you were born?
2. What is the make/model of your first car?
3. What is the name of the county in which you were born?
4. What year did you graduate from high school?
5. What year did you graduate from college?



1. What is your favorite vacation spot?
2. With whom was your first job?

# AFFIDAVIT OF IDENTITY

STATE OF

COUNTY OF 

I, the affiant herein, being first duly sworn upon oath does hereby state:

l . That my legal name is

2. That my current legal address

3.. That I did present to my Notary Public, a valid driver's license or other acceptable photographic identification as proof of my identity.

1. That the purpose of this Affidavit is to establish and verify that the Affiant is the same as the individual who is a customer of Lipan Telephone Co., Inc..
2. That the Affiant understands that falsification in any degree of this Affidavit is a felony criminal offense and will subject such Affiant to prosecution to the fullest extent of the law.

Signature of Affiant:

Print full legal name of Affiant:

Current Telephone Number of Affiant:

\* Subscribed and sworn to (or affirmed) before me on this day of , 20 , by

, proved to me on the basis of presentation of satisfactory evidence to be the person(s) who appeared before me.

Signature

Notary Public Seal:

\*NOTE: Notary Public may add state specific acknowledgement when required. Return the original of this Affidavit to:

Lipan Telephone Co., Inc

109 N Kickapoo ST/P O Box 187

Lipan TX 76462

Account Number

LETTER OF AGENCY

LIPAN TELEPHONE COMPANY

This Letter of Agency authorized the following person(s)

1.\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

2.\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 3.\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

to act as my agent(s) for the purposes of ordering changes to my telecommunications and related services. This authorization includes, without limitation, the removal, addition to, or rearrangement of local, interLATA and intraLATA primary interexchange carrier (PIC) and/or long distance services. Said agent has authorization to view all telecommunications statements I may have with Lipan Telephone Company.

DATED this\_\_\_\_\_ day of\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ 20\_\_.

Customer Signature

Print Name

CSR Initials

PUBLIC NOTICE

Lipan Telephone Co., Inc. is committed to bringing its customers quality telecommunications services at affordable rates throughout its service territory. Basic local services are offered at the following monthly rates:

|  |  |
| --- | --- |
| Single Party Residence Access Line | $ 18.00\* |
| Single Party Business Access Line | $ 18.50\* |

 Tone Dialing Service Included in Access Line Rate)

(\*Rates vary' depending on the exchange where you live or have your business, and do not include taxes, surcharges, or other fees that may be applicable, such as a subscriber line charge.)

Lipan Telephone Company provides voice telephony service which includes voice grade access to the public switched network, unlimited local calling within the customer's local calling area at no charge, access to emergency services, and toll blocking at no charge for qualifying low-income customers. Each local exchange access line comes with a free primary directory listing and each subscriber annually receives the Company's local telephone directory.

To make sure that our customers continuously receive quality service, any service problems can be reported to Lipan Telephone Company twenty-four hours a day, seven days a week.

Basic services are offered at the rates, terms and conditions specified in the Company's tariff on file with the Public Utility Commission of Texas. If you have questions regarding the Company's services or rates, please call (254)646-2211.

DISCOUNTS AVAILABLE FOR LOW INCOME CUSTOMERS

Lipan Telephone Company, Inc. offers reduced rates to eligible low-income residential consumers under a government assistance program called Lifeline. Lifeline provides monthly discounts to an eligible customer's voice telephony service (home or wireless service, but not both). Customers who are eligible for Lifeline are also eligible for toll blocking at no charge.

To be eligible for Lifeline a customer's annual household income must be at or below 150% of the federal poverty guidelines, or a customer must receive benefits from or have a child in the household who receives benefits from at least one of the following programs: Medicaid; Supplemental Nutrition Assistance Program (SNAP) (formerly Food Stamps); Supplemental Security Income (SSI); Federal Public Housing Assistance (FPHA); Low Income Home Energy Assistance Program (LIHEAP); Temporary Assistance for Needy Families; National School Lunch Program's free lunch program; or health benefits coverage under the state Children's Health Insurance Program (CHIP).

Lifeline service is limited to one discount per household. A household is everyone who lives in the home (including children and people who are not related to the customer) and shares income and household expenses (bills, food, etc.). A customer with Lifeline service may not transfer the Lifeline benefit to any other person. Lifeline is a nontransferable benefit.

Additional information may be obtained by contacting the Company's business office at (254) 6460211 or by contacting the Low-Income Discount Administrator (LIDA) at I -866-454-8387 (l -866-4-LITE-UP).

AVISO PUBLICO

Lipan Telephone Co., Inc. se compromete a traer a sus clientes servicios de telecomunicaciones de calidad a precios razonables en todo su territorio de servicio. Los servicios basicos locales se ofrecen en las siguientes tarifas mensuales:

Unico partido residencia acceso linea $18.00 \*

Unico partido negocios acceso linea $ 18.50 \*

Tono marcado por servicio de (Included in Access Line Rate)

( \* Las tasas varían segun el intercambio donde usted vive o tiene su negocio y no incluyen impuestos, recargos u otros cargos que pueden ser aplicables, como una carga de linea de suscriptor.)

Lipan Telephone Company proporciona servicio de telefonia de voz que incluye el acceso de grado de voz al publico red conmutada, locales ilimitadas llamar dentro de area local de llamadas del cliente sin costo alguno, acceso a servicios de emergencia y bloqueo sin costo alguno para los clientes de bajos ingresos que califiquen. Cada linea de acceso de intercambio local viene con un listado en el directorio principal libre y cada suscriptor recibe anualmente el directorio de telefono local de Lipan Telephone Company.

Para asegurarnos quc nuestros clientes reciban, continuamente, la calidad del servicio, cualquier problema de servicio puede ser reportado a Lipan Telephone Company las veinticuatro horas al dia, siete dias a la semana.

Se ofrecen servicios basicos en las tasas, terminos y condiciones especificados en la tarifa de Lipan Telephone Company registrada en la Comision de servicios publicos de Texas. Si usted tiene preguntas con respecto a servicios o tarifas, por favor llame a (254) 646-2211 libre de peaje.

DESCUENTOS DISPONIBLES PARA CLIENTES DE BAJOS INGRESOS

Lipan Telephone Company ofrece tarifas reducidas a los consumidores residenciales de bajos ingresos elegibles bajo un programa de asistencia de gobierno llamado Lifeline. Lifeline ofrece descuentos mensuales al servicio de telefono de voz de un cliente elegible (servicio domestico o inalambrico, pero no los dos). Los clientes que son elegibles para Lifeline tambien son elegibles para el peaje de bloqueo sin costo alguno.

Para ser elegible para Lifeline, un cliente anual de ingresos deben ser igual o menos de 150% del nivel de pobreza federal, o un cliente debe recibir beneficios de o tener un hijo en la familia que recibe beneficios de al menos uno de los siguientes programas: Medicaid; Programa de asistencia de nutricion suplementaria (SNAP) (antes eran estampillas para comida); Seguridad de ingreso suplementario (SSI); Asistencia federal de viviendas publicas (FPHA); Programa de asistencia de energia de hogar de bajos ingresos (LIHEAP); Asistencia temporal para familias necesitadas; Programa de almuerzo gratis del programa del almuerzo de escuela nacional; o cobertura de beneficios de salud bajo el Estado — se llama Child's Health Insurance Program (CHIP).

Linea de servicio se limita a un descuento por hogar. Un hogar es todo aquel que vive en el hogar (incluidos los ninos y personas que no estan relacionadas con el cliente) y comparte gastos ingresos y hogar (facturas, comida, etc.). Linea de servicio al cliente no puede transferir los beneficios de Lifeline a cualquier otra persona. Lifeline es un beneficio no transferible.

Informacion adicional se puede obtener contactando la Oficina de negocios de Lipan Telephone Company a (254) 646-2211 0 comunicandose con el administrador de descuento de bajos ingresos (LIDA) al 1-866-454-8387.