

**APPLICATION FOR TELEPHONE SERVICE**

LIPAN TELEPHONE COMPANY, INC. 109 N. Kickapoo St. P. O. BOX 187 LIPAN, TEXAS 76462  
Main Number 254-646-2211 Fax Number 254-646-3510

Applicant Name: \_\_\_\_\_ Date: \_\_\_\_\_

911 Address: \_\_\_\_\_ County: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Billing Address: \_\_\_\_\_

Nearest relative not living with you

Name: \_\_\_\_\_ Address \_\_\_\_\_ Phone \_\_\_\_\_

Type of Service Requested \_\_\_\_\_ Residential \_\_\_\_\_ Business

Applicant Employer \_\_\_\_\_ Address \_\_\_\_\_ Phone \_\_\_\_\_

Spouse Employer \_\_\_\_\_ Address \_\_\_\_\_ Phone \_\_\_\_\_

Has applicant had previous service with this company? \_\_\_\_\_ When?

Previous Number \_\_\_\_\_ Previous Telephone Company Name \_\_\_\_\_

Previous Business Office Phone Number: \_\_\_\_\_ Address: \_\_\_\_\_

In making this application, the undersigned agrees to the rules and regulations of Lipan Telephone Company as set forth in the exchange tariff, and to any general changes in rules or rates for the service furnished under this application. This application becomes a contract when accepted by the Telephone Company.

The applicant has been informed of the lowest-priced alternative plans available and has been provided with printed information on customer rights.

If applicant's credit rating is found to be not satisfactory, a cash deposit or letter of guarantee will be required.

Cash Deposit Required: \$ \_\_\_\_\_ Applicant's Signature: \_\_\_\_\_

**REMARKS** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Lipan Telephone Company**  
**Local Exchange Service Rates**

Lipan Residential Access \$20.00  
Lipan Business Access \$20.50

Bluff Dale Residential Access \$20.00  
Bluff Dale Business Access \$20.50

**Re-Occurring Charge – Other**

9-1-1 fee \$ .56  
Access Recovery Charge \$ 2.28 Res.  
Access Recovery Charge \$ 3.00 Bus  
Fed subscriber line chg \$ 6.50

**Service Charges**

Primary Service Order \$13.00  
Secondary Service Order \$ 5.00  
Line Connect Charge \$15.75

**\* Lifeline Service Rates \***

Lipan Exchange \$13.25  
Bluff Dale Exchange \$13.25

\* These are special reduced rates available to qualifying customers. If you have a limited income and some type of physical handicap or participate in certain government programs, you could qualify for the reduced Lifeline rate.

**DSL Services**

\*DSL Up To 3MB down & 1MB up...\$ 40.95  
Up To 5MB down & 1MB up...\$ 60.95  
Up To 8MB down & 1MB up...\$ 74.95  
Up To 10MB down & 1MB up...\$ 99.95

**Inst. Fee \$40.00**

**\*Requires a 1 year commitment**

**\*Where available**

**\*A landline phone is required for DSL service.**

**Specify which Long Distance Carrier for INTERLATA you choose \_\_\_\_\_**

**Specify which Long Distance Carrier for INTRALATA you choose \_\_\_\_\_**

***IT IS YOUR RESPONSIBILITY TO CONTACT THE CARRIER AND NOTIFY THEM OF YOUR CHOICE.***

**Directory Information**

I want my number to be non-pub @ \$1.15 per month.

Please print exactly how you want your name to appear in the Directory

\_\_\_\_\_

Print your address exactly as you want it to appear in the directory. **Leave blank if you do not want your address published.**

\_\_\_\_\_

If you require any additional listing please print exactly as you would have them appear in the directory, at **\$.30** each for Residential and **\$.50** each for Business.

**INDIVIDUAL SERVICES**

<input type="checkbox"/>	Call Waiting	\$2.50
<input type="checkbox"/>	Calling Number Delivery	\$4.95
<input type="checkbox"/>	Calling Name Delivery	\$4.95
<input type="checkbox"/>	Anonymous Call Rejection	\$1.00
<input type="checkbox"/>	Calling Number Delivery & Anonymous Call Rejection	\$5.45
<input type="checkbox"/>	Calling Name Delivery & Anonymous Call Rejection	\$5.45
<input type="checkbox"/>	Calling Number Delivery & Calling Name Delivery	\$6.50
<input type="checkbox"/>	Calling Number, Calling Name Delivery & Anonymous Call Rejection	\$7.00
<input type="checkbox"/>	Distinctive Ring	\$2.00
<input type="checkbox"/>	Selective Call Rejection	\$2.00
<input type="checkbox"/>	Selective Call Acceptance	\$2.00
<input type="checkbox"/>	Call Forwarding Selective	\$2.00
<input type="checkbox"/>	Call Forwarding Busy Line	\$1.50
<input type="checkbox"/>	Call Forwarding No Answer	\$1.50
<input type="checkbox"/>	Call Forwarding All Variable	\$2.50
<input type="checkbox"/>	Customer Originated Trace	\$10.00
<input type="checkbox"/>	Auto Redial (AC)	\$2.00
<input type="checkbox"/>	Call Return (AR)	\$2.00
<input type="checkbox"/>	Speed Dial 8	\$4.00
<input type="checkbox"/>	Speed Dial 30	\$6.00
<input type="checkbox"/>	Toll Restriction	\$5.00
<input type="checkbox"/>	3 Way Calling	\$2.50
<input type="checkbox"/>	Voice Mailbox Service Res. \$5.50 Bus. \$7.50	

**PACKAGED SERVICES**

<input type="checkbox"/>	CC3 Call Waiting & Call Forwarding*	\$4.50
<input type="checkbox"/>	CC4 Call Waiting, Call Forwarding* & Speed Dial 8	\$7.50
<input type="checkbox"/>	CC5 Call Waiting, Call Forwarding* & Speed Dial 30	\$9.50
<input type="checkbox"/>	CC6 Call Waiting & 3 Way	\$4.50
<input type="checkbox"/>	CC7 Call Waiting, Call Forwarding* & 3 Way	\$7.00
<input type="checkbox"/>	CC10 Calling Number Delivery & Anonymous Call Rejection	\$5.45
<input type="checkbox"/>	CC11 Calling Name Delivery & Anonymous Call Rejection	\$5.45
<input type="checkbox"/>	CC12 Calling Number Delivery & Calling Name Delivery	\$6.50
<input type="checkbox"/>	CC13 Calling Number Delivery, Calling Name Delivery & Anonymous Call Rejection	\$7.00
<input type="checkbox"/>	Lease Phone (Primary)	\$1.00
<input type="checkbox"/>	Lease Phone (Secondary)	\$2.00

**The Following are Offered At No Charge**

- 900 Restriction
- International Restriction
- Block Third Number Calls
- Block Collect Calls

\* Call Forwarding All Variable

**If you would like password protection on your account, please provide a password of your choosing \_\_\_\_\_.**

**Please fill in a response to two questions listed below. Your response will help us identify you in case you lose or forget your password and need to establish a new one.**

- 1. What is the name of the elementary school you attended? \_\_\_\_\_.**
- 2. What is the date of your wedding anniversary? \_\_\_\_\_.**
- 3. What is the name of your first pet? \_\_\_\_\_.**
- 4. What is the name of the hospital in which you were born? \_\_\_\_\_.**
- 5. What is the make/model of your first car? \_\_\_\_\_.**
- 6. What is the name of the county in which you were born? \_\_\_\_\_.**
- 7. What year did you graduate from high school? \_\_\_\_\_.**
- 8. What year did you graduate from college? \_\_\_\_\_.**
- 9. What is your favorite vacation spot? \_\_\_\_\_.**
- 10. With whom was your first job? \_\_\_\_\_.**

# AFFIDAVIT OF IDENTITY

STATE OF \_\_\_\_\_ )

COUNTY OF \_\_\_\_\_ )

I, the affiant herein, being first duly sworn upon oath does hereby state:

1. That my legal name is \_\_\_\_\_.

2. That my current legal address \_\_\_\_\_  
\_\_\_\_\_.

3.. That I did present to my Notary Public, a valid driver's license or other acceptable photographic identification as proof of my identity.

4. That the purpose of this Affidavit is to establish and verify that the Affiant is the same as the individual who is a customer of Lipan Telephone Co., Inc..

5. That the Affiant understands that falsification in any degree of this Affidavit is a felony criminal offense and will subject such Affiant to prosecution to the fullest extent of the law.

Signature of Affiant: \_\_\_\_\_

Print full legal name of Affiant: \_\_\_\_\_

Current Telephone Number of Affiant: \_\_\_\_\_

\* Subscribed and sworn to (or affirmed) before me on this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_, by \_\_\_\_\_, proved to me on the basis of presentation of satisfactory evidence to be the person(s) who appeared before me.

Signature \_\_\_\_\_  
Notary Public

Seal:

\*NOTE: Notary Public may add state specific acknowledgement when required.  
Return the original of this Affidavit to:

Lipan Telephone Co., Inc  
109 N Kickapoo ST  
P O Box 187  
Lipan TX 76462

LETTER OF AGENCY

To: LIPAN TELEPHONE COMPANY

This Letter of Agency authorized the following person(s):

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

to act as my agent(s) for the purposes of ordering changes to my telecommunications and related services. This authorization includes, without limitation, the removal, addition to, or rearrangement of local, interLATA and intraLATA primary interexchange carrier (PIC) and/or long distance services. Said agent has authorization to view all telecommunications statements I may have with Lipan Telephone Company.

DATED this \_\_\_ day of \_\_\_\_\_, 20\_\_.

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Print Name

CSR Initials \_\_\_\_\_

## PUBLIC NOTICE

To All Customers of Lipan Telephone Company, Inc.

Lipan Telephone Co., Inc. (Lipan) is committed to bringing its customers quality telecommunications services at affordable rates throughout its service territory. On December 10, 1997 the Public Utility Commission of Texas designated Lipan Telephone Company the "Eligible Telecommunications Carrier" for its service areas for universal service purposes. The goal of universal service is to provide all citizens access to essential telecommunications service.

Lipan provides the supported services - voice telephony and broadband service – throughout its designated service area. Voice telephony service includes voice grade access to the public switched network, unlimited local calling within the customer's local calling area at no charge, access to emergency services, and toll blocking at no charge for qualifying low-income customers. USF supported services also include broadband internet access service which includes the capability to send data to and receive data from the Internet but excludes dial-up service. The rate for voice telephony service is \$20.00\* per month for Single Party Residence Access line and \$20.50\* for a Single Party Business Access line. Broadband Internet access service is provided at rates which start at \$40.95 per month for residential customers and \$40.95 per month for business customers. Lipan would be pleased to provide you with specific rates for voice and broadband for your area upon request.

To make sure that our customers continuously receive quality service, any service problems can be reported to Lipan Telephone Company twenty-four hours a day, seven days a week.

Basic services are offered at the rates, terms and conditions specified in the Company's tariff on file with the Public Utility Commission of Texas. If you have questions regarding the Company's services or rates, please call (254) 646-2211.

*(\*does not include taxes, surcharges, or other fees that may be applicable, such as a subscriber line charge.)*

### DISCOUNTS AVAILABLE FOR LOW INCOME CUSTOMERS

Lipan Telephone Company, Inc. offers reduced rates to eligible low-income residential consumers under a government assistance program called Lifeline. Lifeline provides monthly discounts to an eligible customer's voice telephony service (home or wireless service) or broadband service (home or wireless), but not both. Customers who are eligible for Lifeline voice service are also eligible for toll blocking at no charge.

To be eligible for Lifeline a customer's annual household income must be at or below 150% of the federal poverty guidelines to receive the state benefit or 135% of the federal poverty guidelines to receive a federal benefit. A customer must receive benefits from or have a child in the household who receives benefits from at least one of the following programs to receive the Federal Lifeline Benefit: Medicaid; Supplemental Nutrition Assistance Program (SNAP) (formerly Food Stamps); Supplemental Security Income (SSI); Federal Public Housing Assistance (FPHA); Veterans or Survivors Pension Benefits or may qualify for the state Lifeline discount when receiving benefits from or having a child in the household who receives benefits from either Low Income Home Energy Assistance Program (LIHEAP); Temporary Assistance for Needy Families; National School Lunch Program's free lunch program; or health benefits coverage under the state Children's Health Insurance Program (CHIP).

Lifeline service is limited to one discount per household. A household is everyone who lives in

the home (including children and people who are not related to the customer) and shares income and household expenses (bills, food, etc.). A customer with Lifeline service may not transfer the Lifeline benefit to any other person. Lifeline is a nontransferable benefit.

Additional information may be obtained by contacting the Company's business office at (254) 646-2211 or by contacting the Low-Income Discount Administrator (LIDA) at 1-866-454-8387 (1-866-4-LITE-UP).



## NOTICIA PÚBLICA

A todos los clientes de Lipan Telephone Company, Inc.

Lipan Telephone Co., Inc. (Lipan) se ha comprometido a ofrecer a sus clientes servicios de telecomunicaciones de calidad a precios asequibles en todo su territorio de servicio. El 10 de diciembre de 1997, la Comisión de Servicios Públicos de Texas designó a Lipan Telephone Company como la "Compañía de Telecomunicaciones Elegible" para sus áreas de servicio con fines de servicio universal. El objetivo del servicio universal es proporcionar a todos los ciudadanos el acceso al servicio esencial de telecomunicaciones.

Lipan proporciona los servicios soportados - telefonía de voz y servicio de banda ancha - a través de su área de servicio designada. El servicio de telefonía vocal incluye acceso de grado de voz a la red pública conmutada, llamadas locales ilimitadas dentro del área local de llamadas del cliente sin costo alguno, acceso a servicios de emergencia y bloqueo de peaje sin cargo para clientes calificados de bajos ingresos. Los servicios soportados por USF también incluyen servicio de acceso a Internet de banda ancha que incluye la capacidad de enviar datos y recibir datos de Internet, pero excluye el servicio de acceso telefónico. La tarifa para el servicio de telefonía vocal es de \$ 20.00 \* por mes para la línea de acceso de residencia de una sola persona y \$ 20.50 \* para una línea de acceso de negocios de una sola parte. El servicio de acceso a Internet de banda ancha se proporciona a tarifas que comienzan en \$ 40.95 por mes para clientes residenciales y \$ 40.95 por mes para clientes empresariales. Lipan sería por favor proporcionarle las tarifas específicas para voz y banda ancha para su área a petición.

Para asegurarse de que nuestros clientes reciben continuamente un servicio de calidad, cualquier problema de servicio puede ser reportado a Lipan Telephone Company las veinticuatro horas del día, los siete días de la semana.

Los servicios básicos se ofrecen a las tarifas, términos y condiciones especificadas en la tarifa de la Compañía en el archivo de la Comisión de Servicios Públicos de Texas. Si tiene preguntas sobre los servicios o tarifas de la Compañía, llame al (254) 646-2211.

(\* No incluye impuestos, recargos y otros cargos que puedan ser aplicables, como un cargo por línea de suscriptor).

### **DESCUENTOS DISPONIBLES PARA CLIENTES DE BAJOS INGRESOS**

Lipan Telephone Company, Inc. ofrece tarifas reducidas a consumidores residenciales elegibles de bajos ingresos bajo un programa de asistencia gubernamental llamado Lifeline. Lifeline ofrece descuentos mensuales al servicio de telefonía vocal de un cliente elegible (servicio doméstico o inalámbrico) o servicio de banda ancha (hogar o inalámbrico), pero no ambos. Los clientes que son elegibles para el servicio de voz Lifeline también son elegibles para el bloqueo de peaje sin costo alguno.

Para ser elegible para Lifeline, el ingreso anual del hogar de un cliente debe ser igual o inferior al 150% de las pautas federales de pobreza para recibir el beneficio estatal o el 135% de las pautas federales de pobreza para recibir un beneficio federal. Un cliente debe recibir beneficios o tener un hijo en el hogar que reciba beneficios de por lo menos uno de los siguientes programas para recibir el Beneficio Federal Lifeline: Medicaid; Programa de Asistencia de Nutrición Suplementaria (SNAP) (anteriormente Food Stamps); Ingreso Suplementario de Seguridad (SSI); Asistencia Pública Federal de Vivienda (FPHA); Beneficios de Pensión de Veteranos o Sobrevivientes o puede calificar para el descuento

estatal Lifeline al recibir beneficios o tener un hijo en el hogar que recibe beneficios del Programa de Asistencia de Energía para Hogares de Bajos Ingresos (LIHEAP); Asistencia Temporal para Familias Necesitadas; Programa de almuerzo gratuito del Programa Nacional de Almuerzos Escolares; O cobertura de beneficios de salud bajo el Programa Estatal de Seguro de Salud para Niños (CHIP).

El servicio Lifeline se limita a un descuento por hogar. Un hogar son todos los que viven en el hogar (incluyendo niños y personas que no están relacionados con el cliente) y comparte ingresos y gastos del hogar (facturas, comida, etc.). Un cliente con el servicio Lifeline no puede transferir el beneficio Lifeline a ninguna otra persona. Lifeline es un beneficio intransferible.

Para obtener información adicional, comuníquese con la oficina de negocios de la Compañía al (254) 646-2211 o comuníquese con el Administrador de Descuentos de Bajos Ingresos (LIDA) al 1-866-454-8387 (1-866-4-LITE-UP).