An Important Message About the Privacy of Your Customer Proprietary Network Information (CPNI)

Protecting our customer's privacy is of utmost importance to the employees of Lipan Telephone Company, Inc. Under federal law you have the right and we have the duty to protect the confidentiality of your customer information. Your customer information is referred to as Customer Proprietary Network Information (CPNI). Please take a moment to read this important message about the privacy of your CPNI.

What is CPNI? CPNI includes the types of telecommunications services and features you purchase, how you use these services and the related billing information. CPNI does not include your telephone number, your name or your address. Note: If your number is non-published it will be kept confidential.

Lipan Telephone Company, Inc. offers various communications-related services, including local and long distance services. In order to better serve your communication needs, from time to time we would like to share your CPNI across product lines within Lipan Telephone Company, Inc. for our own marketing purposes. Our use of CPNI will enhance our ability to offer products and services tailored to your specific needs. Lipan Telephone Company, Inc. will not sell your customer information to third parties, or otherwise disclose your customer information to third parties, except where required by law.

To allow Lipan Telephone Company, Inc. to use your CPNI, no further action is required. If you would prefer that Lipan Telephone Company, Inc. not use your CPNI to offer you additional products and services, you may write to us at the address below at any time. If we do not receive notification from you 33 days after mailing this notice, we may use your information to offer you products and services that you may find beneficial.

Your decision to permit or restrict our use of CPNI will remain in effect until you decide to change it – which you can do at any time without charge. Restricting your information will not affect the products or service you currently receive from Lipan Telephone Company Inc.

Even if you choose to restrict Lipan Telephone Company's use of your CPNI, you may receive marketing information developed without using your confidential information.

Thank you for your business.

Lipan Telephone Company, Inc. Attn: Customer Service - CPNI PO Box 187 Lipan, TX 76462