

LIPAN TELEPHONE COMPANY, INC.
INTRALATA BUSINESS OFFICE LIST

0640	NTS Communications, Inc. Your Telecommunications Solution 1-800-658-2150	0444	Frontier Communications Services, Inc. Business: 1-800-783-2020 Residence: 1-800-482-4848
0282	GST Action Telcom Co. "One Call Does It All" 1-800-588-8888	0222	MCI Worldcom Business/Residence: 1-800-444-2222 Hearing Impaired: 1-800-374-4833
0288	AT&T Residence: 1-800-222-0300 Business: 1-800-222-0400	5483	Verizon Long Distance Business: 1-800-483-1600 Residence: 1-800-483-3737
0223	Cable & Wireless, USA Business: 1-800-486-8686 Residential: 1-800-486-8686	0722	NTS Communications, Inc. Your Telecommunications Solution 1-800-658-2150
0752	Excel Telecommunications, Inc. Residential: 1-800-875-9235 Business: 1-800-209-8133	0297	Long Distance Wholesale Club Residential: 1-800-875-9235 Business: 1-800-798-3526
0555	MCI Worldcom Business: 1-800-487-8888 Residential: 1-800-275-0100	0813	American Telecom Business: 1-800-945-3344 Residential: 1-800-945-3344
0000	Lipan Telephone Company, Inc. Business: 1-254-646-2211 Residence: 1-254-646-2211	0687	NTS Communications, Inc. Your Telecommunications Solution 1-800-658-2150
0085	Westel, Inc. Business: 1-800-580-4795 Residence: 1-800-580-5565	0948	IXC Communications Business: 1-800-848-8459 Residence: 1-800-848-8459
0071	Eclipse Telecommunications Business: 1-800-848-8459 Residence: 1-800-848-8459	0604	Econophone Communications 1-800-454-7091
0221	CTI/Capital Telecommunications Business: 1-800-456-9077 Residence: 1-800-456-9077	0457	eMeritus Communications Residential: 1-800-962-4631 Business: 1-800-871-0999
5291	Twister Communications 1-877-TWISTER	0432	Qwest / LCI International () Business/Coin: 1-800-860-1020 Residence: 1-800-860-2255

0725 McLeod USA Telecommunications Inc.
Residence: 1-800-500-3453
Business: 1-800-593-1171

5792 SBC Long Distance
() Business: 1-877-366-3200
Residence: 1-877-366-3200

INTERLATA LIST OF LONG DISTANCE CARRIERS

5419	LINQ Telecom, Inc.	725	McLeod USA Telecommunications, Inc
()	1-800-821-0925	()	Residence: 1-800-500-3453
			Business: 1-800-593-1171
5253	Alltel Communicaitons, Inc.	450	Worldcom
()	1-888-925-5835	()	Business: 1-800-737-8423
			Residence: 1-800-275-0200
603	Incomnet Communications Corp.	948	Broadwing Communications
()	Residence: 1-800-569-4682	()	Business: 1-800-994-9638
	Business: 1-800-569-4682		Residence: 1-800-994-9638
366	Logix	071	Broadwing Telecommunication
()	Residence: 1-800-444-0258	()	Business: 1-800-422-1199
	Business: 1-800-444-0258		Residence: 1-800-422-1199
722	Hi Plains NTS Communications, Inc.	370	American Network Exchange, Inc.
()	Your Long Distance Answer	()	Business: 1-800-366-2850
	Business/Residential: 1-800-658-2185		Residence: 1-800-366-2850
752	Excel Telecommunications, Inc.	5957	Uni Dial Inc.
()	Residence: 1-800-875-9235	()	Business: 1-800-393-7300
	Business: 1-800-209-8133		Resident: 1-800-393-7300
658	Oncor Communications	485	Teltrust Long Distance
()	Residence: 1-800-864-2149	()	Business Customers Only
	Business: 1-800-864-2149		1-800-530-3222
313	Star Tel, Inc.	0604	Econophone / Destia Communications
()	If Saving Money Rings A Bell Call...	()	1-800-454-7091
	1-800-900-1000		
282	Action Telcom Co.	5291	Twister Communications
()	"One Call does It All"	()	1-877-TWISTER
	1-800-588-8888		
555	WorldCom	6060	Telec
()	Business: 1-800-864-4060	()	1-800-728-3288
	Residential: 1-800-864-4060		
222	MCI Telecommunications Corporation	6746	The Phone Company
()	Residential: 1-800-950-5555	()	1-800-728-3288
	Business: 1-800-888-0800		
070	U.S. Long Distance	6678	Xtracom
()	Residence: 1-800-460-USLD	()	1-800-728-3288
	Business: 1-800-460-USLD		
813	American Telecom Ent., Inc.	5453	Group Long Distance
()	1-800-945-3344	()	1-800-728-3288
	Business/Residential/Coin		
		444	Frontier
		()	Business: 1-800-783-2020
			Residence: 1-800-783-2020

288 AT&T
() Residence: 1-800-222-0300
Business: 1-800-222-0400

0649 Working Assets Long Distance
() Resident: 1-800-788-0898
Business: 1-800-789-9253

221 CTI/Capital Telecommunications, Inc.
() Business: 1-800-456-9077
Residence: 1-800-456-9077

5792 SBC Long Distance
() Business: 1-877-366-3200
Residence: 1-877-366-3200

432 Qwest / LCI International
() Business/Coin: 1-800-860-1020
Residence: 1-800-860-2255

946 Westinghouse Communications
() Business: 1-800-447-2111
Residence: 1-800-447-2111

211 Frontier
() Business: 1-800-836-7000
Residence: 1-800-836-7000

085 Westel, Inc.
() Business: 1-800-580-4795
Residence: 1-800-580-5565

5483 Verizon Long Distance
() Residence: 1-800-483-3737
Business: 1-800-483-1600

2211 Lipan Telephone Co., Inc.
() Residence: 254-646-2211
Business: 254-646-2211

687 NTS
() Your Long Distance Answer
Business/Residential: 1-800-658-2185

0223 Cable & Wireless, USA
() Business: 1-800-486-8686
Residence: 1-800-486-8686

PUBLIC NOTICE

To All Customers of Lipan Telephone Company, Inc.

Lipan Telephone Co., Inc. (Lipan) is committed to bringing its customers quality telecommunications services at affordable rates throughout its service territory. On December 10, 1997 the Public Utility Commission of Texas designated Lipan Telephone Company the "Eligible Telecommunications Carrier" for its service areas for universal service purposes. The goal of universal service is to provide all citizens access to essential telecommunications service.

Lipan provides the supported services - voice telephony and broadband service - throughout its designated service area. Voice telephony service includes voice grade access to the public switched network, unlimited local calling within the customer's local calling area at no charge, access to emergency services, and toll blocking at no charge for qualifying low-income customers. USF supported services also include broadband internet access service which includes the capability to send data to and receive data from the Internet but excludes dial-up service. The rate for voice telephony service is \$20.00* per month for Single Party Residence Access line and \$20.50* for a Single Party Business Access line. Broadband Internet access service is provided at rates which start at \$40.95 per month for residential customers and \$40.95 per month for business customers. Lipan would be pleased to provide you with specific rates for voice and broadband for your area upon request.

To make sure that our customers continuously receive quality service, any service problems can be reported to Lipan Telephone Company twenty-four hours a day, seven days a week.

Basic services are offered at the rates, terms and conditions specified in the Company's tariff on file with the Public Utility Commission of Texas. If you have questions regarding the Company's services or rates, please call (254) 646-2211.

*(*does not include taxes, surcharges, or other fees that may be applicable, such as a subscriber line charge.)*

DISCOUNTS AVAILABLE FOR LOW INCOME CUSTOMERS

Lipan Telephone Company, Inc. offers reduced rates to eligible low-income residential consumers under a government assistance program called Lifeline. Lifeline provides monthly discounts to an eligible customer's voice telephony service (home or wireless service) or broadband service (home or wireless), but not both. Customers who are eligible for Lifeline voice service are also eligible for toll blocking at no charge.

To be eligible for Lifeline a customer's annual household income must be at or below 150% of the federal poverty guidelines to receive the state benefit or 135% of the federal poverty guidelines to receive a federal benefit. A customer must receive benefits from or have a child in the household who receives benefits from at least one of the following programs to receive the Federal Lifeline Benefit: Medicaid; Supplemental Nutrition Assistance Program (SNAP) (formerly Food Stamps); Supplemental Security Income (SSI); Federal Public Housing Assistance (FPHA); Veterans or Survivors Pension Benefits or may qualify for the state Lifeline discount when receiving benefits from or having a child in the household who receives benefits from either Low Income Home Energy Assistance Program (LIHEAP); Temporary Assistance for Needy Families; National School Lunch Program's free lunch program; or health benefits coverage under the state Children's Health Insurance Program (CHIP).

Lifeline service is limited to one discount per household. A household is everyone who lives in

the home (including children and people who are not related to the customer) and shares income and household expenses (bills, food, etc.). A customer with Lifeline service may not transfer the Lifeline benefit to any other person. Lifeline is a nontransferable benefit.

Additional information may be obtained by contacting the Company's business office at (254) 646-2211 or by contacting the Low-Income Discount Administrator (LIDA) at 1-866-454-8387 (1-866-4-LITE-UP).

NOTICIA PÚBLICA

A todos los clientes de Lipan Telephone Company, Inc.

Lipan Telephone Co., Inc. (Lipan) se ha comprometido a ofrecer a sus clientes servicios de telecomunicaciones de calidad a precios asequibles en todo su territorio de servicio. El 10 de diciembre de 1997, la Comisión de Servicios Públicos de Texas designó a Lipan Telephone Company como la "Compañía de Telecomunicaciones Elegible" para sus áreas de servicio con fines de servicio universal. El objetivo del servicio universal es proporcionar a todos los ciudadanos el acceso al servicio esencial de telecomunicaciones.

Lipan proporciona los servicios soportados - telefonía de voz y servicio de banda ancha - a través de su área de servicio designada. El servicio de telefonía vocal incluye acceso de grado de voz a la red pública conmutada, llamadas locales ilimitadas dentro del área local de llamadas del cliente sin costo alguno, acceso a servicios de emergencia y bloqueo de peaje sin cargo para clientes calificados de bajos ingresos. Los servicios soportados por USF también incluyen servicio de acceso a Internet de banda ancha que incluye la capacidad de enviar datos y recibir datos de Internet, pero excluye el servicio de acceso telefónico. La tarifa para el servicio de telefonía vocal es de \$ 20.00 * por mes para la línea de acceso de residencia de una sola persona y \$ 20.50 * para una línea de acceso de negocios de una sola parte. El servicio de acceso a Internet de banda ancha se proporciona a tarifas que comienzan en \$ 40.95 por mes para clientes residenciales y \$ 40.95 por mes para clientes empresariales. Lipan sería por favor proporcionarle las tarifas específicas para voz y banda ancha para su área a petición.

Para asegurarse de que nuestros clientes reciben continuamente un servicio de calidad, cualquier problema de servicio puede ser reportado a Lipan Telephone Company las veinticuatro horas del día, los siete días de la semana.

Los servicios básicos se ofrecen a las tarifas, términos y condiciones especificadas en la tarifa de la Compañía en el archivo de la Comisión de Servicios Públicos de Texas. Si tiene preguntas sobre los servicios o tarifas de la Compañía, llame al (254) 646-2211.

(* No incluye impuestos, recargos y otros cargos que puedan ser aplicables, como un cargo por línea de suscriptor).

DESCUENTOS DISPONIBLES PARA CLIENTES DE BAJOS INGRESOS

Lipan Telephone Company, Inc. ofrece tarifas reducidas a consumidores residenciales elegibles de bajos ingresos bajo un programa de asistencia gubernamental llamado Lifeline. Lifeline ofrece descuentos mensuales al servicio de telefonía vocal de un cliente elegible (servicio doméstico o inalámbrico) o servicio de banda ancha (hogar o inalámbrico), pero no ambos. Los clientes que son elegibles para el servicio de voz Lifeline también son elegibles para el bloqueo de peaje sin costo alguno.

Para ser elegible para Lifeline, el ingreso anual del hogar de un cliente debe ser igual o inferior al 150% de las pautas federales de pobreza para recibir el beneficio estatal o el 135% de las pautas federales de pobreza para recibir un beneficio federal. Un cliente debe recibir beneficios o tener un hijo en el hogar que reciba beneficios de por lo menos uno de los siguientes programas para recibir el Beneficio Federal Lifeline: Medicaid; Programa de Asistencia de Nutrición Suplementaria (SNAP) (anteriormente Food Stamps); Ingreso Suplementario de Seguridad (SSI); Asistencia Pública Federal de Vivienda (FPHA); Beneficios de Pensión de Veteranos o Sobrevivientes o puede calificar para el descuento

estatal Lifeline al recibir beneficios o tener un hijo en el hogar que recibe beneficios del Programa de Asistencia de Energía para Hogares de Bajos Ingresos (LIHEAP); Asistencia Temporal para Familias Necesitadas; Programa de almuerzo gratuito del Programa Nacional de Almuerzos Escolares; O cobertura de beneficios de salud bajo el Programa Estatal de Seguro de Salud para Niños (CHIP).

El servicio Lifeline se limita a un descuento por hogar. Un hogar son todos los que viven en el hogar (incluyendo niños y personas que no están relacionados con el cliente) y comparte ingresos y gastos del hogar (facturas, comida, etc.). Un cliente con el servicio Lifeline no puede transferir el beneficio Lifeline a ninguna otra persona. Lifeline es un beneficio intransferible.

Para obtener información adicional, comuníquese con la oficina de negocios de la Compañía al (254) 646-2211 o comuníquese con el Administrador de Descuentos de Bajos Ingresos (LIDA) al 1-866-454-8387 (1-866-4-LITE-UP).

Lifeline

The Lifeline program is designed to help qualified low-income individuals pay the monthly cost of basic telephone service.

A resident is qualified if the current total household income is at or below 150 percent of the federal poverty guidelines. A resident is also qualified if they are currently receiving: Medicaid, Low-Income Home Energy Assistance Program support, SNAP, Federal Public Housing Assistance, Supplemental Security Income (SSI), Health Benefit Coverage under Child Health Plan (CHIP) under Chapter 62 support, National School Lunch Program - Free Lunch Program, Temporary Assistance for Needy Families (TANF).

Number in Household	Annual Income (150%)
1	\$17,820
2	\$24,030
3	\$30,240
4	\$36,450
5	\$42,660
6	\$48,870
7	\$55,095
8	\$61,335
Each additional add	\$6,240

Lifeline reduces the basic monthly telephone rate up to \$12.75 for those who qualify. This program does not cover the cost of additional services such as caller ID or voice messaging. In addition, a reduction for installation of local telephone service may be available to these customers through the Link-Up program.

You can apply for Lifeline Discounts by calling toll free **1-866-454-8387** or by downloading the application below.

Visit the Lifeline Support website at www.lifelinesupport.org for information about local phone companies.

Lifeline Self-Enrollment Discount Forms

- [Self-Enrollment Form](#)
- [Frequently Asked Questions](#)

You can fax or email your completed and signed scanned copy of your application, with all the backup information, to the administrator at:

- 1-877-215-8018 (toll free fax)
- liteuptexasupport@solixinc.com email

**An Important Message About the Privacy of Your Customer Proprietary Network
Information (CPNI)**

Protecting our customer's privacy is of utmost importance to the employees of Lipan Telephone Company, Inc. Under federal law you have the right and we have the duty to protect the confidentiality of your customer information. Your customer information is referred to as Customer Proprietary Network Information (CPNI). Please take a moment to read this important message about the privacy of your CPNI.

What is CPNI? CPNI includes the types of telecommunications services and features you purchase, how you use these services and the related billing information. CPNI does not include your telephone number, your name or your address. Note: If your number is non-published it will be kept confidential.

Lipan Telephone Company, Inc. offers various communications-related services, including local and long distance services. In order to better serve your communication needs, from time to time we would like to share your CPNI across product lines within Lipan Telephone Company, Inc. for our own marketing purposes. Our use of CPNI will enhance our ability to offer products and services tailored to your specific needs. Lipan Telephone Company, Inc. will not sell your customer information to third parties, or otherwise disclose your customer information to third parties, except where required by law.

To allow Lipan Telephone Company, Inc. to use your CPNI, no further action is required. If you would prefer that Lipan Telephone Company, Inc. not use your CPNI to offer you additional products and services, you may write to us at the address below at any time. If we do not receive notification from you 33 days after mailing this notice, we may use your information to offer you products and services that you may find beneficial.

Your decision to permit or restrict our use of CPNI will remain in effect until you decide to change it – which you can do at any time without charge. Restricting your information will not affect the products or service you currently receive from Lipan Telephone Company Inc.

Even if you choose to restrict Lipan Telephone Company's use of your CPNI, you may receive marketing information developed without using your confidential information.

Thank you for your business.

Lipan Telephone Company, Inc.
Attn: Customer Service - CPNI
PO Box 187
Lipan, TX 76462



Lipan Telephone Company, Inc.

Statement of Nondiscrimination

This institution is an equal opportunity provider and employer.

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.

